

CONDITIONS

Delivery: Goods will be delivered as far as the driveway/garage only.

All material must be checked before installation. Variation of shades and crazing are inherent in all burned clay products. Mistakes in sorting can happen. We do not accept claims after installation. Returns are only accepted within 21 days after sale. Full boxes only. Proof of purchase is needed. All returns are subject to a 20% handling charge. No returns on sale items and special orders.

SPECIAL ORDERS: With signing of a special order, a deposit will be required. Balance to be paid upon arrival of goods.

NOTE: All goods remain the property of Holten Impex International/ Tilemaster until paid in full.